testart28/11

Agent 007 - 2026-04-18 - Comments (0) - Cat 1311 test

test inline

Edit: Test template with currency field   id: 11

Language	🇺🇸 English
Labels	

③ **Ticket Fields**

To edit a custom field, go to ⚙ **Ticket Fields** . To edit the fields in a departments, go to ⚙ **Departments** and select the Form tab in Department's drawer.

Field	Show in form	Value	Custom Validation
Currency Field {{ ticket.custom_field.ticketfield.107 }}			
Customer Intents {{ ticket.custom_field.ticketfield.63 }}			🔒

④ **Assignment**

Field	Show in form	Value
Agent		Current
Team		ⓤ Unassigned
Followers		🔍 Search Agents

⑤ **Ticket Subject**

Field	Show in form	Value
Ticket Subject		New ticket with currency {{ ticket.custom_field.ticketfield.107 }}

✖ Insert Variable

⑥ **User Message**

Do not send an agent message

Save   Discard Changes   Delete