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topic29/11 **Gathering Feedback**

- A0 Agent 007
- **Forum name:** #Forum 19/02

dfdg dg dg dgf

Edit: Test template with currency field

id: 11

Language

English

Labels

3 Ticket Fields

To edit a custom field, go to [Ticket Fields](#) . To edit the fields in a departments, go to [Departments](#) and select the Form tab in Department's drawer.

Field	Show in form	Value	Custom Validation
Currency Field {{ ticket.custom_field.ticketfield.107 }}	☒		☐
Customer Intents {{ ticket.custom_field.ticketfield.63 }}	☐		☐

4 Assignment

Field	Show in form	Value
Agent	☐	Current
Team	☐	Unassigned
Followers	☐	Search Agents

5 Ticket Subject

Field	Show in form	Value
Ticket Subject	☒	New ticket with currency {{ ticket.custom_field.ticketfield.107 }} ✕ Insert Variable

6 User Message

Do not send an agent message

Save

Discard Changes

Delete