



[Hjelpesenter](#) > [Samfunnet](#) > [Feature Request](#) > [testopic28/11](#)

testopic28/11 **Gathering Feedback**

- A0 Agent 007
- **Forum Navn':** #Feature Request

inline image test 28/11

Edit: Test template with currency field id: 11 ✕

Language English

Labels

3 Ticket Fields

To edit a custom field, go to [Ticket Fields](#) . To edit the fields in a departments, go to [Departments](#) and select the Form tab in Department's drawer.

Field	Show in form	Value	Custom Validation
Currency Field {{ ticket.custom_field.ticketfield.107 }}	<input checked="" type="checkbox"/>	<input type="text"/>	<input type="checkbox"/>
Customer Intents {{ ticket.custom_field.ticketfield.63 }}	<input type="checkbox"/>	<input type="text"/>	<input type="checkbox"/>

4 Assignment

Field	Show in form	Value
Agent	<input type="checkbox"/>	Current
Team	<input type="checkbox"/>	Unassigned
Followers	<input type="checkbox"/>	Search Agents

5 Ticket Subject

Field	Show in form	Value
Ticket Subject	<input checked="" type="checkbox"/>	<input type="text" value="New ticket with currency {{ ticket.custom_field.ticketfield.107 }}"/> ✕ Insert Variable

6 User Message

Do not send an agent message

Save Discard Changes Delete

Kommentarer (3)

A0 Agent 007

1 år siden

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JG James Godwin

1 år siden

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User 12 bnvgnn

1 år siden

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