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Josh Olson

How to Configure the MAPI Connector with Outlook 2019?

Editor

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The MAPI plugin for Outlook allows you to use an email account with all the usual pros of a standard ActiveSync connection to the [CommuniGate](#) server while mapping all directories to their CGP equivalents, such as RSS feeds, searches, Outlook's Recy Mailbox's Trash folder, etc.

The more important features of the MAPI connector include shared mailboxes, calls, and chats being made directly from Outlook and the implementation of server-wide filter rules/mailbox delegation to Outlook.

Let's start the MAPI configuration by downloading the latest version from the links in our [HelpDesk](#):

<https://helpdesk.communiGate.com/en/downloads>

You just need to extract the archive, run the setup.exe and click on the "Install" button in order to install the MAPI plugin.

Then you can go to your Control Panel -> User Accounts -> Mail in order to add a new profile or to modify an existing profile by selecting it and clicking "Properties". In our example, we'll add a new profile:

Mail

General

The following profiles are set up on this computer:

Add... Remove Properties Copy...

When starting Microsoft Outlook, use this profile:

☐ Prompt for a profile to be used

☒ Always use this profile

OK Cancel Apply

On the following screen, make sure you choose the option for "Manual setup or additional server types", where you will have the [CommuniGate](#) Pro Server listed under "Other":

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