



[Baza znanja](#) > [Cat 1311 test](#) > [teststart28/11](#)

## teststart28/11

Agent 007 - 2026-07-21 - [Comments \(0\)](#) - [Cat 1311 test](#)

test inline

Edit: Test template with currency field

id: 11

Language

English

Labels

3 Ticket Fields

To edit a custom field, go to [Ticket Fields](#) . To edit the fields in a departments, go to [Departments](#) and select the Form tab in Department's drawer.

| Field                                                        | Show in form                        | Value       | Custom Validation        |
|--------------------------------------------------------------|-------------------------------------|-------------|--------------------------|
| Currency Field<br>{{ ticket.custom_field.ticketfield.107 }}  | <input checked="" type="checkbox"/> | <div></div> | <input type="checkbox"/> |
| Customer Intents<br>{{ ticket.custom_field.ticketfield.63 }} | <input type="checkbox"/>            | <div></div> | <input type="checkbox"/> |

4 Assignment

| Field     | Show in form             | Value                    |
|-----------|--------------------------|--------------------------|
| Agent     | <input type="checkbox"/> | <div>Current</div>       |
| Team      | <input type="checkbox"/> | <div>Unassigned</div>    |
| Followers | <input type="checkbox"/> | <div>Search Agents</div> |

5 Ticket Subject

| Field          | Show in form                        | Value                                                                                                    |
|----------------|-------------------------------------|----------------------------------------------------------------------------------------------------------|
| Ticket Subject | <input checked="" type="checkbox"/> | <div>New ticket with currency {{ ticket.custom_field.ticketfield.107 }}</div> <div>Insert Variable</div> |

6 User Message

Do not send an agent message

Save

Discard Changes

Delete