



[Baza znanja](#) > [newcattest4/12](#) > [sfsddsfg](#)

sfsddsfg

Agent 007 - 2024-12-04 - [Comments \(2\)](#) - [newcattest4/12](#)

fdgdsfgdfsgdf

Edit: Test template with currency field

id: 11

Language

English

Labels

3 Ticket Fields

To edit a custom field, go to [Ticket Fields](#) . To edit the fields in a departments, go to [Departments](#) and select the Form tab in Department's drawer.

Field	Show in form	Value	Custom Validation
Currency Field {{ ticket.custom_field.ticketfield.107 }}	☒		☐
Customer Intents {{ ticket.custom_field.ticketfield.63 }}	☐		☒

4 Assignment

Field	Show in form	Value
Agent	☐	Current
Team	☐	Unassigned
Followers	☐	Search Agents

5 Ticket Subject

Field	Show in form	Value
Ticket Subject	☒	New ticket with currency {{ ticket.custom_field.ticketfield.107 }} Insert Variable

6 User Message

Do not send an agent message

Save

Discard Changes

Delete

Comments (2)

Comments (2)

User 12 bnvgnn

1 year ago

cdfsbcvn

User 12 bnvgnn

1 year ago

nhjmm