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dsfdsgf Gathering Feedback

- A0 Agent 007
- **Forum name:** #Suggestion

dfgdfg

Edit: Test template with currency field

id: 11

Language

English

Labels

3 Ticket Fields

To edit a custom field, go to [Ticket Fields](#) . To edit the fields in a departments, go to [Departments](#) and select the Form tab in Department's drawer.

Field	Show in form	Value	Custom Validation
Currency Field {{ ticket.custom_field.ticketfield.107 }}	<input checked="" type="checkbox"/>	<input type="text"/>	<input type="checkbox"/>
Customer Intents {{ ticket.custom_field.ticketfield.63 }}	<input type="checkbox"/>	<input type="text"/>	<input type="checkbox"/>

4 Assignment

Field	Show in form	Value
Agent	<input type="checkbox"/>	<input type="text" value="Current"/>
Team	<input type="checkbox"/>	<input type="text" value="Unassigned"/>
Followers	<input type="checkbox"/>	<input type="text" value="Search Agents"/>

5 Ticket Subject

Field	Show in form	Value
Ticket Subject	<input checked="" type="checkbox"/>	<input type="text" value="New ticket with currency {{ ticket.custom_field.ticketfield.107 }}"/> <div>✕ Insert Variable</div>

6 User Message

Do not send an agent message

Save

Discard Changes

Delete