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## dsfdgdsgg **Gathering Feedback**

- A0 Agent 007
- **Nom du forum:** #Feature Request

dfgdsgf f

Edit: Test template with currency field

id: 11

Language

English

Labels

3 Ticket Fields

To edit a custom field, go to [Ticket Fields](#) . To edit the fields in a departments, go to [Departments](#) and select the Form tab in Department's drawer.

| Field                                                        | Show in form                        | Value                | Custom Validation        |
|--------------------------------------------------------------|-------------------------------------|----------------------|--------------------------|
| Currency Field<br>{{ ticket.custom_field.ticketfield.107 }}  | <input checked="" type="checkbox"/> | <input type="text"/> | <input type="checkbox"/> |
| Customer Intents<br>{{ ticket.custom_field.ticketfield.63 }} | <input type="checkbox"/>            | <input type="text"/> | <input type="checkbox"/> |

4 Assignment

| Field     | Show in form             | Value                                      |
|-----------|--------------------------|--------------------------------------------|
| Agent     | <input type="checkbox"/> | <input type="text" value="Current"/>       |
| Team      | <input type="checkbox"/> | <input type="text" value="Unassigned"/>    |
| Followers | <input type="checkbox"/> | <input type="text" value="Search Agents"/> |

5 Ticket Subject

| Field          | Show in form                        | Value                                                                                                                        |
|----------------|-------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| Ticket Subject | <input checked="" type="checkbox"/> | <input type="text" value="New ticket with currency {{ ticket.custom_field.ticketfield.107 }}"/> <div>✕ Insert Variable</div> |

6 User Message

Do not send an agent message

Save

Discard Changes

Delete